



# Newsletter

July 2009

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## STATISTICS JULY 2009



Mileage for July 09  
**28 531 km**



Average Response Time  
**6:00 min**



HCW Callouts  
**602**



Medical Incidents  
**1**



Crime Incidents  
**29**  
Arrests **1** HCW assisted

Pro-active Incidents  
Investigated  
**571**

## KENNISGEWING

### NEEM ASB KENNIS

Bydraers wat maandeliks van die EFO (Elektroniese Fondse Oorplasing) fasiliteit gebruik maak, moet asseblief hul Wyksverwysings-nummer ook byvoeg.

Indien u nie hierdie nommer beskikbaar het nie, skakel asseblief die HCW kantoor by tel. **021-852-3118**, wie u behulpsaam sal wees.

## PRO-ACTIVE ACTIVITIES - JULY

Suspicious activities/persons.....	<b>360</b>
Trespassing.....	<b>1</b>
Malicious damage.....	<b>2</b>
Fire.....	<b>1</b>
Open gate/garage door/window .....	<b>207</b>

**PLEASE NOTE:** Would all contributors who make use of the EFT facility for monthly payments please include your Ward Reference Number with the monthly payment. If you do not have this number please phone Yandamé at the HCW office on tel. **021-852-3118** who will assist you.

## Contact Details



HCW Office (Office Hours)  
**021 852 3118**



HCW Ops Manager:  
Capt Willie Engelbrecht  
**083 787 7771**



HCW Control Room  
**0860 238 238**



ADT Control Room (Emergencies)  
**086 12 12 301**

E-mail: [hwatch@telkomsa.net](mailto:hwatch@telkomsa.net)

## SAFETY WHEN PARKING YOUR VEHICLE

- Check the rear-view mirror to ensure that you are not being followed.
- Be on the look-out for suspicious vehicles/persons.
- When returning home after dark, ensure that there is an outside light on, or have someone meet you at the gate or door.
- When exiting your vehicle, be cautious and aware of surrounding obstructions and shrubbery that may conceal a hijacker.
- Never sit in your parked car without being fully conscious of your surroundings. Sleeping in a stationary vehicle is particularly dangerous.
- If you think someone is following you, take out your cellphone and pretend to make a call. Say the word police with enough volume for the person following you to hear.

**EARN MONEY!!**  
HCW needs to grow  
to stay viable.



By signing up new contributors to HCW existing contributors can earn commission. Phone Captain Engelbrecht on **083 7877 771** or visit our [website](http://www.hcw.org.za) at [www.hcw.org.za](http://www.hcw.org.za)



Always There

# INCIDENTS IN HCW AREAS FOR JULY 2009

## Wyk 1 - Land & Zeezicht

### 2 Huisbrake en diefstal

**Mountain:** Do. 2 Julie 13:19; **Oldenland:** Wo. 8 Julie 02:40

**Toegang verkry:** venster, deur

**Goedere gesteel:** boor, koperpype

**Geen verdagte voertuie was gemonitor**

## Ward 2 - Parel Vallei

### 3 Housebreakings and theft

**Kalden:** Sun. 12 July 01:57; **Drama:** Thur. 15 July 07:19;  
**Otto Du Plessis:** Sat. 25 July 16:29

**Entry gained:** windows, derailed gate, door

**Goods stolen:** detail not available at present

### 4 Suspicious vehicles monitored

## Wyke 9 & 10 - Westridge & Briza/Sereno tot Helderrand & Gants

### 12 Huisbrake en diefstal

**Reitz:** Wo. 8 Julie 03:26 and Ma. 20 Julie 05:01;  
**Castille:** Do. 9 Julie 10:08; **St James:** So. 12 Julie 20:30;  
**Berg en Dal:** So. 12 Julie 01:25; **Irene:** Ma. 13 Julie 19:23; **Dummer:** Ma. 13 Julie 02:02; **Bright:** Do. 16 Julie 12:28; **Arlington:** So. 19 July 05:07; **Harewood:** Vry. 24 Julie 08:14; **Gerber Boulevard:** Vry. 24 Julie 03:23; **Athol:** Ma. 27 Julie 03:39

**Toegang verkry:** vensters

**Goedere gesteel:** rekenaarskerm; skootrekenaars, selfone, iPod, horlosie, sonbrille, leersak, MP3, handsak speler, CD's, kontant, digitale kamera

### 1 Gewapende roof

**Old Stellenbosch:** So. 5 Julie 18:40

### 1 Motordiefstal

**Fraser:** Vry. 31 Julie 21:17; groen Golf van perseel gesteel

### 1 Diefstal

**Reitz:** Vry. 31 Julie 17:10

### 1 Mediese insident

**Schoongezicht:** So. 26 Julie 17:37

### 3 Verdagte voertuie gemonitor

## Wards 11 & 12 - Heldervue/Steynsrust

### 6 Housebreakings and theft

**Dianthus:** Sun. 12 July 22:59; **Aster:** Fri. 17 July 16:38;  
**Topaz:** Sat. 18 July 17:28 and Fri. 24 July 02:58; **Ixia:** Sat. 18 July 16:12; **Persse:** Fri. 31 July 06:36

**Entry gained:** doors, windows

**Goods stolen:** plasma TV, cash, digital camera, cell phone, iPod, charger, laptop, flat screen, handbag

### 1 Theft

**Main:** Wed. 22 July 00:46; fraudulent credit card transaction

### 1 Armed robbery

**Sultana:** Wed. 1 July 09:02

### 1 Theft out of motor vehicle

**Kirkia:** Tues. 28 July 09:49

**Goods stolen:** radio tape

**No suspicious vehicles monitored**

## ASSIST WITH ARREST / HULP MET ARRESTASIE

### Wyke 9 & 10 - Westridge & Briza/Sereno tot Helderrand & Gants

HCW patrollie het 3 verdagtes aangekeer wat besig was om by 'n huis in te breek deur die agterdeur oop te forseer. Die SAPS is ontbied en die verdagtes is in hegtenis geneem.

## PREVENT CELLPHONE THEFT

- Conceal your cellphone when you are in a public place and never leave your cellphone unattended.
- Don't leave your cellphones lying on a seat in your car or in your office.
- If you are forced to leave your cellphone in a bag at, for example, a sporting event, put your phone on silent so that it will not attract any attention from passers-by.
- When you are in a public place only answer your cellphone when it is safe to do so.
- Avoid getting tricked into lending your cellphone to someone who wants to make a call.

### If your cellphone is lost or stolen

- If your cellphone is lost or stolen, report the loss to your service provider.
- Request the service provider to block the SIM card to ensure that no further calls can be made. At the same time request that the handset be blacklisted, in this way making the handset inactive - it then cannot be used on any of the networks in South Africa.
- Your service provider will provide you with a blacklisting reference number. Please keep this reference number, as it is the proof that the handset has been blacklisted.
- The next step is to report the incident to the SAPS at a police station. The police will request the blacklisting reference number so that they can open a case.

