



Newsletter

October 2009

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STATISTICS OCTOBER 2009



Mileage for Oct 09
28 167 km



Average Response Time
8:00 min



HCW Callouts
518



Medical Incidents
0



Crime Incidents
24
Arrests **2** HCW assisted

Pro-active Incidents
Investigated
494

PRO-ACTIVE ACTIVITIES - OCT

Suspicious activities/persons.....	342
Trespassing.....	3
Malicious damage.....	2
Open gate/garage door/window	147

PLEASE NOTE: Would all contributors who make use of the EFT facility for monthly payments please include your Ward Reference Number with the monthly payment. If you do not have this number please phone Yandamé at the HCW office on tel. **021-852-3118** who will assist you.

Contact Details



HCW Office (Office Hours)
021 852 3118



HCW Ops Manager:
Capt Willie Engelbrecht
083 787 7771



HCW Control Room
0860 238 238



ADT Control Room (Emergencies)
086 12 12 301

E-mail: hwatch@telkomsa.net

SECURE YOUR HOME BEFORE YOU GO

- Tell your neighbours that you will be away so they can be your security eyes and ears while you are on holiday.
- Suspend newspaper deliveries and ask a friend or family member to clear your post box periodically.
- Hire a house-sitter so your home is occupied while you are away. Make sure the house-sitter knows how to operate your alarm so they are not mistaken for an unwelcome intruder – please also let us have their details.
- Don't advertise that you are going away. Pack your luggage into your vehicle away from prying eyes, preferably behind closed garage doors.
- Don't change the message on your answering machine, as this only serves to notify criminals that you are away.
- Lock the garage and tool shed and link it to your alarm system. Would-be intruders should not have access to hammers, axes, ladders or any items that can be used as a weapon or burglary tool.
- Cut back all heavy foliage near the garage entrance and front door to prevent these spots being used as hiding places.
- Educate whoever stays behind about crime prevention and make them familiar with their role of safety in the home.
- If the house will be unoccupied, ask your neighbour to keep your refuse bins on their property and to put them out together with theirs on refuse day.
- Switch outside lights on and off at regular intervals. Don't leave them on permanently. Install an automated switch inside the house to set inside lights to go on and off at different times in different rooms.

EARN MONEY!!
HCW needs to grow
to stay viable.



By signing up new contributors to HCW existing contributors can earn commission. Phone Captain Engelbrecht on **083 7877 771** or visit our **website** at www.hcw.org.za



Always There

INCIDENTS FOR OCTOBER 2009

Ward 1 - Land & Zeezicht

5 Housebreakings and theft

Upper Mountain: Mo. 5 Oct. 20:44; **Oldenland:** Wed. 7 Oct. 11:36; **Morgenster:** Sat. 17 Oct. 18:04; **Lourens:** Tues. 20 Oct. 04:14; **Helderzicht:** Tues. 27 Oct. 14:41; **Golden Hill:** Wed. 28 Oct. 11:12

Entry gained: doors, window

Goods stolen: laptop, headset, ipod, telephone, computer, cheque book, credit cards, cash, Xbox 360 playstation

2 Theft out of a motor vehicle

Bernard: Mo. 12 Oct. 09:42; **Upper Mountain:** 30 Oct. 08:44

Entry gained: window was smashed, open garage door

Goods stolen: GPS, iPod

1 Motor vehicle break-in

Oldenland: Sun. 18 Oct. 07:51

Entry gained: small back window

1 Theft

Van der Merwe: Tues. 27 Oct. 10:55

Goods stolen: handbag, ID book, drivers license

7 Suspicious vehicles monitored

Wyk 2 - Parel Vallei

3 Huisbrake en diefstal

Gordon: Di. 13 Okt. 14:16; **Stuart:** Do. 15 Okt. 12:06; **Verster:** Sa. 17 Okt. 09:56

Toegang verkry: vensters,

Goedere gesteel: skootrekenaar, juwele, selfoon

1 Motor inbraak

Ibis: Vry. 23 Okt. 20:35

Toegang verkry: deur

6 Verdagte voertuie gemonitor

Wards 9 & 10 - Westridge & Briza/Sereno to Helderrand & Gants

3 Housebreakings and theft

Bright: Thur. 8 Oct. 17:57; **Mannings:** Tues. 11 Oct. 03:47; **Edgar:** Sun. 18 Oct. 16:04

Entry gained: doors, window

Goods stolen: computers, computer flat screen

1 Assault

Glenvista: Sat. 10 Oct. 10:08

1 Theft

Firmount: Wed. 21 Oct. 11:57

Goods stolen: Air conditioner

10 Suspicious vehicles were monitored

Wyke 11 & 12 - Heldervue/Steynsrust

6 Huisbrake en diefstal

Buddleia: Di. 6 Okt. 19:46; **Pyracantha:** Vry. 9 Okt. 13:18; **Prunus:** Vry. 16 Okt. 23:32; **Vergenoegd:** Ma. 19 Okt. 08:19; **Compacta:** Ma. 26 Okt. 11:08; **Marina:** Sa. 31 Okt. 12:03

Toegang verkry: deur, vensters

Goedere gesteel: mes, rekenaar, fiets, rugsak, juwele, selfoon, kredietkaarte, beursie

6 Verdagte voertuie gemonitor

ASSIST WITH ARREST / HULP MET ARRESTASIE

WARD 1 : LAND & ZEEZICHT

HCW patrol responded to a call-out and the suspect was handed over to HCW patrol on arrival. The suspect tried to break into the premises, but no access was gained. The SAPS were contacted and they arrested the suspect.

WARDS 9 & 10 – WESTRIDGE & BRIZA/SERENO TO HELDERRAND & GANTS

HCW patrol caught a suspect that stole an air conditioner from an empty premises. The SAPS were contacted and they arrested the suspect.

SECURE YOUR HOME BEFORE YOU GO

- Keyholders should have access to your home in the event of an alarm activation. Leave a duplicate key/access point remote to your home with someone you can trust and advise ADT in writing who they are before you go away.
- Don't leave notes on the door, underneath the mat or in the post box to indicate that you are away.
- Don't hide keys. Rather leave your house key with a trusted neighbour or the keyholder (as registered with ADT) if access is needed in an emergency.
- Lock all valuables away and photocopy all important documents and keep the copies in another safe place.
Remember to lock your weapons away.
- Install adequate locks on perimeter doors. The front door should have a safety chain or safety latch and, if the door has no vision panel, fit a door viewer (peep hole).

